

1999-468-C
197275

Duke, Daphne

From: Erskine, Randy H.
Sent: Friday, February 06, 2009 9:39 AM
To: Duke, Daphne
Subject: FW: Qwest 4Q 2008 Service Quality Report
Attachments: CLEC Service Quality Quarterly Report Filing 200901.doc


From: Johnson, Wayne [mailto:Wayne.Johnson3@qwest.com]
Sent: Tuesday, January 06, 2009 11:04 AM
To: Erskine, Randy H.
Subject: Qwest 4Q 2008 Service Quality Report

Please see attached file for Qwest Communication Corporation 4Q 2008 Service Quality results.

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact me.

Thank you,


Wayne M. Johnson
Qwest Communications Corp
925 High St 9S9
Des Moines, IA 50309
Office: 515 286 2462
Cell: 515 865 2161

Qwest 

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[Faint handwritten notes and a large, illegible stamp]



Wayne M. Johnson
Manager Regulatory Reporting
925 High Street 9S9
Des Moines, IA 50309

January 6, 2009

Service Commission of South Carolina
Saluda Building
101 Executive Center Dr.
Columbia, SC 29210
webmaster@psc.state.sc.us

SUBJECT: SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

Dear Commission,

The purpose of this letter is to submit for filing the enclosed SCPSC CLEC Quarterly Service Quality Report 4Q2008 for Qwest Communications Corporation ("Qwest").

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact the undersigned at 515 286 2462.

Sincerely,

A handwritten signature in black ink, appearing to read "Wayne M. Johnson", written over the typed name and title.

Wayne M. Johnson
Manager Regulatory Reporting

Enclosures

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME
QUARTER / YEAR

Qwest Communications Corp_
____ 4th ____ / ____ 2008 ____

	Month: ____ Oct ____	____ Nov ____	____ Dec ____
Number of Customer Access Lines	____ 0 ____	____ 0 ____	____ 0 ____
Trouble Reports / Access Line (%)	____ 0% ____	____ 0% ____	____ 0% ____
Customer Out of Service Clearing Times (%)	____ n/a ____	____ n/a ____	____ n/a ____
New Installs Completed w/in 5 Days (%)	____ n/a ____	____ n/a ____	____ n/a ____
Commitments Fulfilled (%)	____ n/a ____	____ n/a ____	____ n/a ____

Comments / Explanations: _____

Person Making Report / Contact Information: _Wayne M. Johnson_____
_Wayne.johnson3@qwest.com ____ 515 286 2462_____